

## UPPER RISSINGTON TENNIS COURTS – TERMS AND CONDITIONS OF USE

### **Bookings**

The tennis courts are available use by booking, in advance only, online (via <https://www.upperissington-pc.gov.uk/>). If they are available, the online system will provide instant booking confirmation.

Each customer may book a maximum of two court hours per day.

Court bookings should be made in the name of a player who will be on the court. This person will be responsible for ensuring all players follow these terms and conditions of use, as displayed at the notice board to the courts and as agreed to during the booking process.

Any players without a booking or overrunning from their earlier booking will be asked to leave the court if a booked party arrives.

If the person who made the booking is not present, players will be asked to leave the courts.

You will be able to guarantee a court time and pay for the session in advance using a secure online payment system.

All players should make themselves familiar with the Tennis Court risk assessment, available on the URPC website and the Tennis Court noticeboard. It is the responsibility of the named person making the booking to ensure all activity within the scope of the risk assessment.

### **Booking Times**

Courts are available for booking from 9am to 6pm. Adjustments to these hours due to the availability of sunlight will be reflected within the booking system.

### **Pricing**

Standard price - £5 per hour, per court.

### **Player Restrictions**

The person who books the tennis courts must be 18 years or over and will be responsible for all players under the age of 18 and must be in attendance throughout the booking period.

A maximum of four players are permitted to use each court.

The only additional person allowed on the courts are an 18-year old supervising a group of under 18s and an individual coach providing personal training.

Spectators are to remain outside of the court fencing.

### **Tennis Court Gate Entry Code**

The courts are kept locked and only accessible via the code which will be sent out by email with the booking confirmation.

The entry code will be changed at the discretion of the Parish Council.

If the entry code is misused (shared with other people) the named person on the booking may be prevented from making future bookings at the discretion of the Parish Council.

## **Cancelling a Booking**

Bookings cancelled with less than 24 hours' notice will not be eligible for a refund. Outside this period a full refund will be available.

Refunds inside 24 hours will only be permitted if the courts are unusable due to serviceability or inclement weather / weather warnings.

## **Use of Tennis Courts for coaches**

Coaches may only use the courts under the invitation of a hirer, at a maximum of one coach per court.

If a coach, hitter, or training adviser is found using the courts for commercial gain, they may be asked to leave and prevented from making future bookings.

## **General**

Priority over the use of the court is given to those that have a booking.

The courts are a community facility, primarily for the benefit of local residents. They are located in a residential area and any use of the courts must be made with due consideration for nearby residents. Hirers are responsible for ensuring that the noise level is not such as to interfere with others within the courts or to cause inconvenience or annoyance to occupiers of nearby houses.

URPC accepts no responsibility for the loss, theft or damage to personal possessions during a court booking.

Any damage to third party properties will be the liability of the named person of the booking.

URPC accepts no responsibility for any personal injuries during a court booking.

Players are responsible for their own safety. Should they be concerned about any aspect of the health and safety of the courts or weather conditions, they must not commence play and report their concerns to the Parish Council.

Any damage found on arrival for a booked session or occurs during a booking must be reported to the Parish Council within 24 hours. Failure to do so could result in users being prevented from making future bookings.

The safety and security of players during a session is the responsibility of the person named on the booking.

The management of first aid incidents is the responsibility of the players and not of the Parish Council.

URPC reserves the right to cancel and/or refuse bookings where reports or inappropriate use of the tennis courts has been received.

Approved 10<sup>th</sup> July 2023